

Since our online permit program is based on the use of pop-up windows, it is important to turn off/unblock the pop-up blockers/windows on the web browser of the computer being used to apply for the permit. The following set of instructions to accomplish this applies to the most common situations we have encountered thus far:

- 1) Internet Explorer on a PC - go to
  - Tools
  - Pop-up Blockers
  - Turn Off Pop-up Blockers
- 2) Mozilla Firefox on a PC - go to
  - Tools
  - Options
  - Content
  - Uncheck "Block pop-up windows"
- 3) Mozilla Firefox on a MAC - go to
  - The top menu bar and click on either Tools or on the words Mozilla Firefox at the top
  - Preferences
  - Content
  - Uncheck "Block pop-up windows"
- 4) Safari on a MAC - go to
  - The top menu bar and click on the word Safari
  - Security Options
  - Remove the check-mark from Block Pop-Up Window
- 5) Chrome on a MAC - go to
  - The top menu bar, choose Chrome
  - Preferences
  - Under the Hood
  - Content Settings
  - Pop-ups
  - can choose either: "Always Allow"; or: "Manage Exceptions" (then input our website to allow pop-ups)
- 6) If you have a web browser other than the options above, please feel free to contact Paul Lemelin at 413-772-2026 x121, and he will try to help you.