



2006 TEEN HELP CARD

Community Coalition for Teens
278 Main Street, Suite 411
Greenfield, MA 01301
Phone 413-774-1194
Fax: 413-774-6257
Orange #: 978-544-6912
teens@frcog.org

CCT is a program of the Franklin Regional Council of Governments, supported by funds from the MA Dept. of Public Health, federal funds for substance abuse prevention, the Executive Office of Public Safety, and private donations.

DON'T BE AFRAID TO ASK FOR HELP!

This is a guide for you and your friends to find help when you need it. If you are not sure whom to call, try one of the General Information numbers. Don't let yourself or your friends make decisions without the right information.

Make sure to ask these questions when you call:

- Is the service free or does it cost money?
- Is it confidential or do you need a parent's permission?
- Do you have to make an appointment?

All phone numbers are 413 unless otherwise noted.

ADOPTION

Brightside 788-7366
Jewish Family Service 1-800-942-3947

AIDS/HIV SERVICES

AIDS Action 800-235-2331
617-437-1672 (TTY)
AIDS Services of Franklin Co. 773-8888
FCAC Women In Action 775-0574

CHILD EDUCATION AND CARE

Child Care Outlook (FCAC)
(Resource and Referral) 772-2177
Early Education dept of Greenfield Public Schools, 772-1317

PCDC-Parent Child Development Center
(FCAC) 863-9545

CONFLICT RESOLUTION

Mediation & Training Collaborative (FCAC)
774-7469

Quabbin Mediation 978-544-6142
Traprock Peace Center 773-7427

COUNSELING SERVICES

Child and Family Services 774-6252,
800-232-0510

Clinical and Support Options 774-1000,
978-249-9926

DIAL/SELF Teen Services 774-7054

Franklin Clinical Association

772-0211 ext. 32679

MSPCC family counseling: 773-3608

NELCWIT 888-249-0806, 772-0806

Service Net -Outpatient Mental Health 772-
2935

DRUGS AND ALCOHOL

Alateen 800-245-4656

Beacon Clinic Outpatient Services (18+)

773-2679, 978-249-2371

Brattleboro Retreat 800-345-5550

Child and Family Service 774-6252

Clinical Assessment Center 539-2980

Drug/Alcohol Hotlines 800-662-HELP,
800-ALCOHOL (800-252-6465) (24 hrs)

Grapevine 772-0359

MA Smokers Quitline 800-TRY-TO-STOP

800-8-DEJALO (Spanish)

Narcotics Anonymous 800-481-6871

Phoenix House 739-2440

Recover Project/ Smart Recovery 774-5489

FOOD

Center for Self Reliance (FCAC) 773-5029

West County Food Pantry (FCAC) 773-5029

Franklin County Community Meals

Program 772-1033

Food Stamps 772-3400, 978-249-3242

Orange Food Pantry 978-544-2149 (Thurs)

Salvation Army 773-3154, 978-249-8111

Survival Center 863-9549

WIC (Food checks) 774-2318 ext. 160

978-249-2373, 800-WIC-1007

GAY/LESBIAN/BISEXUAL/

TRANSGENDER SUPPORT

Child and Family Service 774-6252,
978-544-2148

Everywoman's Center 545-0800

Gay and Lesbian Helpline 888-340-4528

(toll free)

GLASS (FCAC youth group) 774-7028 x 104

NELCWIT: 772-0806

The Trevor Helpline (GLBQ youth)

800-850-8078

Youth Staffed Hotline 617-267-2535

GENERAL INFO AND

REFERRAL

ARC (special needs) 774-5558

Brick House 863-9576

Dial/Self Teen Line 1-800-878-0698

Emergency Services 774-5411,

800-562-0112

First Call for Help (FCAC) 774-2318,
978-249-4295, 978-575-0818
Interpreter Services 800-774-4344
Montague Catholic Social Ministries 863-4805
Montague Public Libraries 863-3214
North Quabbin Citizens' Advocacy (NQCA)
978-249-7749
North Quabbin Community Coalition
978-249-3703
Turners Falls Women's Resource Center
863-2455
Western Massachusetts Center for
Healthy Communities 800-850-3880
Women's Center in Greenfield 772-2441
Young Entrepreneurs Society 978-544-1869,
866-YES-4-BIZ

HEALTH CARE

Desmond Callan Community Health Center
772-3748, 978-544-7800
Franklin Medical Center 772-0211
Greenfield OB/GYN 773-5481,
978-249-7106
Health Info 773-8557, 800-377-HEALTH
Healthy Connections (FCAC) 978-249-5634
Healthy Start (prenatal and infant care)
800-992-6111
Mass. Health 800-841-2900
Medicaid: Questions 800-841-2900
Services 800-332-5545, 978-249-3242
Mental Health 800-998-6462
Mental Health Emergency Services
774-5411, 800-562-0112
North Quabbin Family Physicians
978-249-0099
REACH (infant/toddler development)
774-3785, 585-1400, 978-249-8553
Tapestry Health Systems 773-5403,
978-249-2013

HOUSING AND HEAT

Department of Transitional Assistance:
772-3400, 800-470-5877
DIAL/SELF 774-7054
Fuel Assistance (FCAC) 773-2310
Housing Services (FCAC) 774-2318,
978-249-4295, 978-575-0818
Montachusett Opportunity Council (Fuel
Assistance) 978-342-7025
Housing Authority: Athol 978-249-4848
Greenfield 774-2932
Orange 978-544-6000
Other Towns 863-9781
Joe-4-Oil 877-563-4645
Lead Poisoning Prevention 800-532-9571
NELCWIT (emergency shelter - women)
772-0806, 888-249-0806
RAFT (housing assistance) 863-9781 x 150
Salvation Army 773-3154, 978-249-8111
Service Net Homeless Shelters:
Athol/Orange Family Inn 978-544-8245
Greenfield Family Inn 774-6382
Franklin County Emergency Shelter
772-0499
Service Net Drop In Center: 772-6100

JOBS, G.E.D., E.S.L., TRAINING AND EDUCATION

Brick House 863-9576
Center for New Americans 772-1592
Charboneau Learning Center 774-3935
Even Start: North Quabbin 978-544-6235

Greenfield 773-9309 ext 102/104
Franklin CDC 774-7204
Franklin Hampshire Career Center
774-4361
Green River House 772-2181
Greenfield Community College 775-1801
NMH Upward Bound Program 498-3416
North Quabbin Adult Education Center
978-544-8917
WIA Program (FCAC Youth) 774-7028
Young Entrepreneurs Society
978-544-1869, 866-YES-4-BIZ

LEGAL SUPPORT

Bar Advocate for Children and Women
773-9839
District Attorney: Greenfield 774-3186;
Orange 978-544-7376
Juvenile Court: Greenfield 774-5533;
Orange 978-544-8277
Legal Aid 774-3747
Mass. Justice Project 800-639-1209
Mediation & Training Collaborative (FCAC)
774-7469
NELCWIT: 888-249-0806, 772-0806
Quabbin Mediation 978-544-6142
Reinventing Justice 772-8711

PARENT SUPPORT

Alternatives 774-6010
Brick House 863-9576
Clinical & Support Options 774-1000,
978-249-9926, 800-668-8892
Child and Family Services 774-6252,
800-232-0510, 978-544-2148
Community Coalition for Teens 774-1194 x
119
Family Network (FCAC) 773-9309
GAAAFSN (special needs) 978-249-4052
Head Start 863-9545
Healthy Families (FCAC) 376-1127,
978-249-7481
Montague Catholic Social Ministries 863-
4805
MSPCC family counseling: 773-3608
Parental Stressline 800-632-8188
Parents Helping Parents (800) 882-1250
Quabbin Mediation 978-544-6142
Recover Project Parent Support Group
774-5489
Sudden Infant Death Syndrome (SIDS)
800-641-7437
Turners Falls Community Playgroup
863-4805
Valuing Our Children 978-249-8467

PREGNANCY TESTING, CHILDBIRTH, and OPTIONS COUNSELING

Abortion Rights Fund 800-450-6000
Alternatives 774-6010 (No abortion
referrals)
Athol Memorial Hospital (978)249-3511
Desmond Callan Community Health Center
772-3748, 978-544-7800
Franklin Medical Center 772-0211
Green River Douلاس 774-5589
Jewish Family Service 1-800-942-3947
No. Quabbin Family Physicians
978-249-0099
Tapestry Health Systems 773-5403,

TEEN SERVICES, CENTERS & RECREATION

Big Brothers/ Big Sisters 772-0915
Boy Scouts 684-3542
Brick House Teen Center 863-9559,
863-9576
Dial Self Teen Services 774-7054
FCAC Youth Programs 774-7028
Girl Scouts 800-462-9100
Greenfield Youth Center 775-0144
Pathways North (Mental Health) 772-6298
Teen Cyber Cafe at YES (Orange)
978-544-1869, 866-YES-4-BIZ
YMCA – Greenfield 773-3646
Athol (Youth Reach) 978-249-3305

TRANSPORTATION

Ace Cab	773-9063
CTS	978-575-9966
FRTA	774-2262
GMTA	773-8090
MART	800-922-5636
PVTA	586-5806

VIOLENCE/CRISIS PREVENTION & INTERVENTION

Anger Management:
PRAM/Problem Resolution & Anger
Management, 978-544-6142
Battered Women:
Everywoman's Center 545-0800
NELCWIT 888-249-0806, 772-0806
Safe Passage 586-5066
Batterers' Intervention Programs:
Men Overcoming Violence:773-8181, 978-
575-9994
Child Abuse
DSS 775-5000, 800-842-5905,
800-792-5200 (after business hours)
MSPCC 800-442-3035
Community Crisis Response Team
772-0871 x 113
District Attorney
Greenfield 774-3186
Orange 978-544-7376
Department of Youth Services 775-
5010
Homeless Victims of Crime Assistance 772-
8720
Quabbin Mediation 978-544-6142
Victim Witness:Greenfield 772-6944
Orange 978-544-7376
Youth Policy Board 978-249-3703

EMERGENCY HOTLINES

AIDS Testing 800-235-2331
Assault Hotline 772-0806, 545-0800
Child Abuse
800-842-5905 (M-F 9-5)
800-792-5200 (holiday/weekend)
CSO Crisis/Respite 800-562-0112
Crisis Intervention (Depression,
Suicide) 800-322-0424
DIAL/SELF TeenLine 800-878-0698
National Youth Crisis Line
800-448-4663
Poison Control 800-682-9211
Rape/ Sexual Assault 772-0806,

545-0800
Runaway Youth 800-786-2929
Teen Suicide Prevention
800-252-TEEN
Youth Hotline(Domestic violence)
617-773-HURT

DIAL/SELF TeenLine:
1-800-878-0698